

Pricing and Packaging

Pricing	Essentials version	Premium version
Transaction fee		€22 / \$25 / 23 CHF per Trip
Monthly fee (starting from 15 active travelers)		€7 / \$9 / 8 CHF per user per month
Support Request Fee ¹ via chat or phone	€22 / \$25 / 23 CHF per Request	
Travel Inventory		
Book & manage Lufthansa Group airlines ² & Joint Venture ³ partner airline reservations	•	•
Book & manage additional any airline reservations		•
Book & manage hotel, rental cars, black cars, & rail across national & global providers	•	•
Earn & spend PartnerPlusBenefit points	•	•
Receive corporate deals (CNRs) & corporate loyalty points with Lufthansa Group airlines ² & Joint Venture airline partners ³	•	•
TripActions exclusive hotel rates	•	•
Support hotel & car corporate deals (CNRs)		•
Capabilities		
One stop shop for business travel in local languages	•	•
Ability to create custom traveler profiles	•	•
Mobile app for simplified booking & support on-the-go	•	•
Ability for travelers to earn personal loyalty rewards with Lufthansa group airlines & Joint Venture partner airlines	•	•
Ability for travelers to earn personal loyalty rewards with additional any airline	•	•
Ability for travelers to earn personal loyalty rewards with hotel, rental car, & rail providers		•
Travel Agent Service 24/7/365		
On-the-go notifications for cancellations, delays and more	•	•
Friendly support available 24/7 via chat and phone in local languages ⁴	•	•
Proactive support for your travelers via chat and phone	•	•
Assistance with Lufthansa Group PartnerPlusBenefit redemption bookings through Lufthansa Group during business hours	•	•

Reporting	Essentials version	Premium version
Your own travel spend & trends travel program dashboard	•	•
Analytics & reporting	•	•
Ability to set your own custom policy	•	•
One-click expensing	•	•
Duty of care tools	•	•
Itinerary management tools	•	•
Team Extensions		
Administrative: Setup & reporting	•	•
Delegate: Book for others	•	•
HR & Recruiting: Invite Guests	•	•
Team Travel	•	•
Launch Support		
Launch guide	•	•
Launch communication templates	•	•
Travel Program Manager Training	•	•
Integrations (Post-Launch)		
Expense		•
HRIS (Human Resources Information Systems)		•
SSO (single sign-on)		•

1 A „Request“ is a single support request, whether addressed across one or multiple interactions (e.g., chats, phone calls, etc).
2 Lufthansa Group airlines bookable via BusinessToGo: Austrian Airlines, Air Dolomiti, Eurowings, Brussels Airlines, Lufthansa and SWISS.
3 Joint Venture partner airlines: United Airlines, Air Canada, All Nippon Airways, Singapore Airlines and Air China.
4 Platform supports all languages. Support is available in English 24/7/365, and German and French support is provided 9AM-5PM (CET), Monday through Friday. Support Request Fee may apply depending on the purchased package.