

Country-specific rental information on Sixt rental cars	
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## Austria - Passenger vehicle

### General rental information

#### Important documents

The lessee and the driver must present a valid driver's license and an identity card or passport while receiving delivery of the vehicle.

Driver's licenses from non-EU countries (except Switzerland) are accepted if:

- no visa has been entered in the passport.
- the customer has a visa in his passport and at the time of hire has not been in Europe for longer than 6 months. If he has been in Europe for longer than 6 months, he must present a driver's license from an EU country.

Driver's license printed with non Roman Alphabet (Arabic, Chinese, Japanese, Cyrillic etc) must be complemented by an international driver's license.

For driver's licenses from countries not part of the international driver's license treaty, an official translation of the license must be presented with the original license.

#### Age restrictions

Certain regulations apply related to minimum age and possession of driver's license which can be found during the booking process depending on the booked vehicle. Basically, the minimum age for every driver is 18 years (having held the driver's license for at least 1 day). A deviation from the minimum age is possible depending on the vehicle.

A Young Driver Surcharge of EUR 7.20- per day, max. EUR 72.- applies for drivers under 25 years.

### Tariff information

#### General

All credit cards from internationally recognized credit card companies and Airplus are acceptable as payment methods, whereas all prepaid and debit cards, such as VISA Electron are not accepted. The payment method must have been issued in the name of the driver. This must be presented at the time of vehicle pick-up and be valid at this time. The amount that will be debited includes the rental price as well as all additional extras and charges.

A deposit of up to three times the hire price is charged to the chosen means of payment as a security. The deposit for high-value vehicles and luxury cars starts from an altitude of EUR 2,600.00. The exact deposit is determined on collection since the amount is dependent on the vehicle.

#### Prepaid tariff - Pay now

When booking at a prepaid rate, the payment will be charged along with the total rental price (incl. booked extras and charges) prior to the rental. The driver and mode of payment shall be finalised at the time of reservation and cannot be changed.

A booking can be changed up to 48 hours before the start of the rental (on availability) in return for an alteration charge. Any payment already made towards the rental will not be refunded; nor shall any differential amount be refunded if this alteration leads to a lesser rental cost.

A booking can be cancelled before the start of the rental. Cancellations can be made online or in writing and must be addressed to:

[www.sixt.at/mysixt](http://www.sixt.at/mysixt) or Sixt GmbH, Ortsstraße 18a, A-2331 Vösendorf, Email: [customer-service-at@sixt.com](mailto:customer-service-at@sixt.com)

In the event that the booked vehicle is not collected or not collected at the agreed time, the rental charge already paid shall be withheld in full.

### Protection conditions

#### Third party insurance

The rented vehicle is insured against liability as per usual insurance in Austria as well as with the minimum insurance conditions valid for Austria. The insurance is limited to Europe in a geographical sense.

Excluded from the insurance is the use of the vehicle for the transport of dangerous goods. All protection as part of the rental contract will become void, in particular, if an unauthorized driver has used the vehicle or if the driver of the vehicle does not possess the required driver's licence at the time of the event giving rise to claim.

#### Loss damage waiver (incl. theft protection) (LD/BE/BF)

Loss damage waiver (incl. theft protection) removes the drivers responsibility to a part of the vehicle in case of damage or theft.

If loss damage waiver (incl. theft protection) is accepted, the customer is entitled, depending on the vehicle, to a deductible of EUR 600.00 to EUR 5,000.00. In addition, a reduction of the deductible is possible.

In the event of willful or grossly negligent damage caused, a claim on the agreed fully comprehensive cover (incl. theft cover) can be reduced or lapsed.

If no fully comprehensive cover (incl. theft cover) has been arranged, the leaser is responsible for all damage to the car not proven to be caused by a third party, and shall be liable for up to the full value of the vehicle.

#### Personal accident protection (PAP)

By taking out personal accident protection coverage can also be extended to cover the consequences of an accident.

By taking out personal accident protection the limit of liability is: EUR 50,000.00 for invalidity, EUR 25,000.00 for decease, and EUR 1,000.00 for medical costs.

#### Tire and glass coverage (TG)

The tire and glass coverage provides protection for damages on tires, rims, windscreen, side windows and the rear window with a deductible of EUR 0.00.

If no glass and tyre cover has been arranged, the leaser shall be liable for up to the full amount of the damage.

#### Roadside protection (BC)

The roadside protection is an extended breakdown protection during the rental and protects you at home and abroad against high service and repair costs for the following incidents caused by you: key locked in vehicle, breaking caused by lack of fuel, assistance with starting necessitated by flat battery, loss of key and vehicle stuck.

All services may only be ordered by a direct claim with Sixt 24-hour Roadside Assistance. They shall also determine the type and extent of service required to ensure the renter stays mobile. If any damage to the rental vehicle occurs which is not covered by Sixt within the scope of the Roadside Protection, the renter is liable for such damage.

CRS Code	BC	
	EUR Day	EUR Rental
all car groups	5.50	55.00

### Cross border rentals and territorial restrictions

#### Territorial restrictions

The vehicle selection can restrict travel to certain countries. For a description of these restrictions on admission, the countries are divided into three zones.

Zone 1: Andorra, Austria, Belgium, Denmark, Finland, France, Germany, Gibraltar, Great Britain, Ireland, Italy, Liechtenstein, Luxembourg, Monaco, Netherlands, Norway, Portugal, San Marino, Sweden, Switzerland, Spain and Vatican

Zone 2: Croatia\*, Czech Republic\*, Estonia, Hungary\*, Latvia, Lithuania, Poland\*, Slovakia\* and Slovenia\*

Zone 3: All countries which are not in zone 1 or 2.

Passenger cars, offroader/SUV's and convertible of Audi, BMW, MINI, Jaguar, Mercedes-Benz, Porsche and Volkswagen cars, offroader/SUV's and convertible are only permitted to enter countries in zone I. Up to and including size XD\*\* (except PT\*\*) vehicles are permitted to enter also countries marked with \* in zone II

Passenger cars of all other manufacturers may only enter zones I and II. Offroader/SUV's and convertibles of all other manufacturers are also permitted to enter countries in zone I and those marked with \* in zone II.

Trucks, vans, people carriers and minibuses of all brands may only be driven in zones 1 and 2.

Entry into any country in zone 3 is not permitted.

In case of offence against cross border and territorial restrictions all insurances lose their validity.

#### Charges when traveling abroad

For travels into Croatia, Czech Republic, Estonia, Hungary, Latvia, Lithuania, Poland, Slovakia and Slovenia a charge applies. In case of a one-way rental to one of the above mentioned countries, the foreign use charge applies in addition to the one-way fee.

### Extras

#### One-way rentals

If the desired one-way rental is possible, respective charges may apply.

In the case of unannounced and unauthorised one-way rentals, we reserve the right to charge an additional fee.

#### Navigation system

Navigation systems can definitely be added.

	EUR Day	EUR Week	EUR Month
 Navigation System (guaranteed)	10.00	60.00	99.00

#### Additional driver

A surcharge of EUR 6.50 per day, max. EUR 65.00 per month applies for each additional driver.

#### Baby and child seats

You can get baby seats, child seats and booster seats for children from 0 to 36 kg (Group 0+, 0, 1, 2 and 3) at the Sixt station guaranteed.

	EUR Day	EUR Month
 Baby Seat (guaranteed) (0-13 kg, Group 0+)	10.00	36.00
 Child Seat (guaranteed) (0-10 kg, 9-18 kg/Group 0/1)	10.00	36.00
 Booster Seat (guaranteed) (15-36 kg/Group 2/3)	10.00	36.00

**Vehicle refueling**










If desired, the vehicle will be refueled according currently available conditions after returning it to the station.

Alternatively, you may purchase a tankful of fuel at the time of rental at a price that is competitive with local fuel stations and return the tank empty. No refunds will be given for unused fuel.

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**Relocation accessories**

Sack barrows, dolly trolleys, load-securing straps, packing covers, adhesive tape and removal boxes are subject to availability.

	EUR Day	EUR Purchase/price per unit
 Sack barrow	13.00 <sup>1</sup> <sub>2</sub>	
 Dolly Trolley	6.00 <sup>1 2</sup>	
 Load-Securing Strap		3.00 <sup>1</sup>
 Load-Securing Strap with Ratchet		9.00 <sup>1</sup>
 Packing cover		3.50 <sup>1</sup>
 Adhesive tape		4.00 <sup>1</sup>
 Pack of 5 removal boxes		12.00 <sup>1</sup>
 Movingpackage small (3 Packing covers, 3 Load-securing straps, 1 Pack of 5 removal boxes)		25.00 <sup>1</sup>
 Movingpackage big (5 Packing covers, 5 Load-securing straps, 2 Packs of 5 Removal boxes, 1 Adhesive tape)		48.00 <sup>1</sup>

**Delivery and collection**

Deliveries and collections are available at the local rental station subject to a fee.

This service is available on request for an additional commitment fee outside opening times at selected locations.

**Winter equipment**

Winter tires are available at a suitable fee. In addition, snow chains and ski racks are optionally available.

	EUR Day	EUR Month
 Tyres suitable for winter *	8.00	80.00
 Snow Chains	12.00	36.00
 Magnetic Ski Rack <sup>3</sup> (not for FFMR, XFAR)	12.00	36.00

**Automatic Gear / Diesel Engine**

Accessory	EURO/ Day	EURO/ Month
 Automatic Gear	0.00	0.00
 Diesel Engine (guaranteed)	4.00	40.00

**Other charges and taxes****Premium location fee**

A premium location fee occurs for rentals at airport and train stations.

**Out of opening hours**

Out of opening hours service is available at selected stations. In this case, an additional charge applies for the provision of the service.

**Registration fee / Road tax**

There will be a road tax, which is included in the rent.

**Contract fee**

A contract fee of 1% of the total net amount will be charged, if the total gross amount of the car rental bill surpasses EUR 150.00.

All rates are inclusive of VAT (if VAT incurs).

For corporate customers with individual agreements alternative prices and regulations can apply.

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