

Country-specific rental information on Sixt rental cars	
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Choose vehicle type	Passenger vehicle <input type="button" value="v"/>
Show	

Germany - Passenger vehicle

General rental information

Important documents

The lessee and the driver must present a valid driver's license and an identity card or passport while receiving delivery of the vehicle.

Driver's licenses from non-EU countries (except Switzerland) are accepted if:

- no visa has been entered in the passport.
- the customer has a visa in his passport and at the time of hire has not been in Europe for longer than 6 months. If he has been in Europe for longer than 6 months, he must present a driver's license from an EU country.

Driver's license printed with non Roman Alphabet (Arabic, Chinese, Japanese, Cyrillic etc) must be complemented by an international driver's license.

For driver's licenses from countries not part of the international driver's license treaty, an official translation of the license must be presented with the original license.

When renting with a German Maestro-/ Girocard, an identity card or passport with German address is mandatory.

Age restrictions

Certain regulations apply related to minimum age and possession of driver's license which can be found during the booking process depending on the booked vehicle. Basically, the minimum age for every driver is 18 years (having held the driver's license for at least 1 day). A deviation from the minimum age is possible depending on the vehicle.

A young driver surcharge applies for drivers under 23 years.

Tariff information

General

All credit cards from internationally recognized credit card companies and Airplus are acceptable as payment methods, whereas all prepaid and debit cards, such as VISA Electron are not accepted. The payment method must have been issued in the name of the driver. This must be presented at the time of vehicle pick-up and be valid at this time. The amount that will be debited includes the rental price as well as all additional extras and charges.

Vehicles from the PDMR group and higher as well as Special Cars can only be hired with a credit card accepted by Sixt or a Sixt credit/identification means. All other vehicle groups as well as Convertibles from the MTMR, CTMR, CTMX and ITMR groups and Offroaders from the IFMR, SFMR and FFMR groups can also be hired with a German Maestro-/ Girocard. Maestro-/ Girocards cannot be used to pay for long-term hiring.

A deposit of up to three times the hire price is charged to the chosen means of payment as a security. The deposit for high-value vehicles and luxury cars starts from an altitude of EUR 2,600.00. The exact deposit is determined on collection since the amount is dependent on the vehicle.

Prepaid tariff - Pay now

When booking at a prepaid rate, the payment will be charged along with the total rental price (incl. booked extras and charges) prior to the rental. The driver and mode of payment shall be finalised at the time of reservation and cannot be changed. A refund shall not be issued for non-collection, vehicle being collected late or returned early.

A booking can be changed up to 48 hours before the start of the rental (on availability) in return for an alteration charge of 20.00 EUR. Any payment already made towards the rental will not be refunded; nor shall any differential amount be refunded if this alteration leads to a lesser rental cost.

A booking can be cancelled before the start of the rental. In the case of cancellation, the already paid pre-payment will be charged, along with a cancellation fee. For reservations with a rental period of up to 3 days, the cancellation fee is 100% of the rental price (including booked extras and charges). For reservations with a rental period of more than 3 days, the size of the cancellation fee depends on the rental price booked (including booked extras and fees), and will be the proportion of this that corresponds to the rate for 3 rental days.

In the event that the booked vehicle is not collected or not collected at the agreed time, the rental charge already paid shall be withheld in full.

Rebookings and cancellations can be made online or in writing: www.sixt.de/mysixt or Sixt GmbH & Co. Autovermietung KG, Trelleborger Straße 9, D-18107 Rostock, Fax: +49(0)381/80 70 55 67, E-Mail: reservierung@sixt.com

Protection conditions

Third party insurance

The protection for the vehicle rented includes a third party insurance with the sum insured for personal injury and damage amounting to a maximum of EUR 100 million, the maximum limit of indemnity for each injured person amounts to EUR 8 million and is limited to Europe.

Excluded from the insurance is the use of the vehicle for the transport of dangerous goods. All protection as part of the rental contract will become void, in particular, if an unauthorized driver has used the vehicle or if the driver of the vehicle does not possess the required driver's license at the time of the event giving rise to claim.

Loss damage waiver (incl. theft protection)

Loss damage waiver (incl. theft protection) reduces the lessee's responsibility to a certain excess in the event of damage to or loss of the rental vehicle.

If loss damage waiver (incl. theft protection) is accepted, the lessee is entitled, depending on the vehicle, to a deductible of EUR 850.00 to EUR 4,000.00. In addition, a reduction of the deductible is possible.

In the event of willful or grossly negligent damage caused, a claim on the agreed fully comprehensive cover (incl. theft cover) can be reduced or lapsed.

If no fully comprehensive cover (incl. theft cover) has been arranged, the leaser is responsible for all damage to the car not proven to be caused by a third party, and shall be liable for up to the full value of the vehicle.

Personal accident protection

By taking out personal accident protection coverage can also be extended to cover the consequences of an accident.

By taking out personal accident protection the limit of liability is: EUR 50,000.00 for invalidity, EUR 25,000.00 for decease, and EUR 1,000.00 for medical costs.

Tyre and Windscreen Protection

The Tyre and Windscreen Protection provides protection for damages on tyres, windscreen, side windows and the rear window with a deductible of EUR 0.00.

If no glass and tyre cover has been arranged, the leaser shall be liable for up to the full amount of the damage.

Roadside protection

The roadside protection is an extended breakdown protection during the rental and protects you at home and abroad against high service and repair costs for the following incidents caused by you: key locked in vehicle, breaking caused by lack of fuel, assistance with starting necessitated by flat battery, loss of key and vehicle stuck.

All services may only be ordered by a direct claim with Sixt 24-hour Roadside Assistance. They shall also determine the type and extent of service required to ensure the renter stays mobile. If any damage to the rental vehicle occurs which is not covered by Sixt within the scope of the Roadside Protection, the renter is liable for such damage.

Cross border rentals and territorial restrictions

Territorial restrictions

The vehicle selection can restrict travel to certain countries. For a description of these restrictions on admission, the countries are divided into three zones.

Zone 1: Andorra, Austria, Belgium, Denmark, Finland, France, Germany, Gibraltar, Great Britain, Ireland, Italy, Liechtenstein, Luxembourg, Monaco, Netherlands, Norway, Portugal, San Marino, Sweden, Switzerland, Spain and Vatican

Zone 2: Croatia, Czech Republic, Estonia, Hungary, Latvia, Lithuania, Poland, Slovakia and Slovenia

Zone 3: All countries which are not in zone 1 or 2.

Jaguar, Maserati, Land Rover and Porsche cars as well as all luxury cars may enter only in Zone 1 countries. Audi, BMW, Mercedes-Benz and Volkswagen cars up to group L*** are allowed to enter only in Zone 1 countries as well as Poland and the Czech Republic, while X*** cars are only allowed to enter in Zone 1 countries. Vehicles of all other brands may enter only in the zones 1 and 2.

Trucks, vans, people carriers and minibuses of all brands may only be driven in zones 1 and 2.

Entry into any country in zone 3 is not permitted.

In case of offence against cross border and territorial restrictions all insurances lose their validity.

Extras

One-way rentals

If the desired one-way rental is possible, respective charges may apply.

In the case of unannounced and unauthorised one-way rentals, we reserve the right to charge an additional fee.

Navigation system

Navigation systems can definitely be added.

Additional driver

A charge is levied for the additional driver, whose details are noted in the lease only if the additional driver presents a valid driver's license.

Baby and child seats

You can get baby seats, child seats and booster seats for children from 0 to 36 kg (Group 0+, 0, 1, 2 and 3) at the Sixt station guaranteed.

Vehicle refueling

If desired, the vehicle will be refueled according to currently available conditions after returning it to the station.

Alternatively, you may purchase a tankful of fuel at the time of rental at a price that is competitive with local fuel stations and return the tank empty. No refunds will be given for unused fuel.

Delivery and collection

Deliveries and collections are available at the local rental station subject to a fee.

This service is available on request for an additional commitment fee outside opening times at selected locations.

Winter equipment

Winter tyres are available at a suitable fee. In addition, snow chains and ski racks are optionally available.

Diesel guaranteed

Upon request, we will guarantee a vehicle with a diesel engine for a fee.

Other charges and taxes**Premium location fee**


A premium location fee occurs for rentals at airport and train stations.

Out of opening hours

Out of opening hours service is available at selected stations. In this case, an additional charge applies for the provision of the service.

Flexi Return Guarantee

Plans can change. As a flexible mobility partner, we are happy to adapt to your plans. Thanks to our Flexi Return guarantee, you have the freedom to return the vehicle at any time to an authorised Sixt station, regardless of the rental agreement.

If your plans change during your hire period, let us know by telephone on +49 (0) 180 6 66 66 66  (EUR 0.20 per call from a German landline; EUR 0.60 per call from German mobile networks) or in person at any of our numerous stations, and our employees will amend your rental contract. By doing this, we can adapt to your changed plans. This service is, of course, free of charge for you.

If you shorten your rental contract by at least one billing day, without having let us know, we will only bill you for the days of hire that you actually use, at your chosen tariff, plus EUR10.00 for the Flexi Return service. Generally, this means that you will be reimbursed by us if you bring the vehicle back early.

If you return the vehicle to a station other than that agreed in the rental contract, the Flexi Return location will incur a service fee of EUR19.99 if we have not been informed of the changes to the rental contract in advance.

With our Flexi Return guarantee, you will always have maximum flexibility and cost-efficiency when driving.

All rates are inclusive of VAT (if VAT incurs).

For corporate customers with individual agreements alternative prices and regulations can apply.

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