

Country-specific rental information on Sixt rental cars

Show regulations of another country	
Pick-up country	United Kingdom
Choose vehicle type	Passenger vehicle

Show

United Kingdom - PKW

General Rental Information

The renter and the driver must possess a valid driving licence for at least 1 year.

These documents/cards must be presented when collecting the vehicle:

1) A full driving licence (UK customers must include the printed endorsement record or the code obtained from DVLA website: www.gov.uk/view-driving-licence) for all named drivers, with details of all endorsements. Certain endorsements upon the licence may restrict the ability to hire a vehicle. Please contact our Call Centre on +44 8444 99 33 99  for further information. International driving permits must be accompanied by the national driving licence.

Driving license printed with non Roman Alphabet (Arabic, Japanese, Cyrillic etc) must be complemented by an International driving licence.

For driving licenses from countries not part of the international driving license treaty, an official translation of the license must be presented with the original license.

2) A credit card or Sixt Express card. The card must be in the name of one of the drivers.

3) A passport or valid identity card is mandatory for all customers who do not hold a Sixt Express card.

Customers who are paying by debit card can rent up to and including the vehicle group FDAR and must bring an additional form of identification other than a passport, such as an identity card or a recent (must be within the last 3 months) utility bill, bank statement, council tax or tenancy agreement, a second credit or debit card or a building society book.

You agree that we may elect, at our discretion, to pass your reservation of a vehicle to another business with whom we have a referral arrangement in place. You agree that, if we do so, we act as agent for that other business. This means that when we pass your reservation over to that other business:

- (a) we will have no further obligation to you; and
- (b) your agreement for the rental of the vehicle will be with the other company and not with us.
- (c) Deposits will be obtained by the other business before vehicle is hired. The deposit amount will not exceed the excess value.
- (d) Minimum age requirements and insurance excess amounts may differ

Special rental information by booking of Prepaid rates

Changing a booking

A booking can be changed up to 48 hours before the start of the rental (on availability) in return for an alteration charge of GBP 20.00. Any payment already made towards the rental will not be refunded; nor shall any differential amount be refunded if this alteration leads to a lesser rental cost.

Cancellation

A booking can be cancelled before the start of the rental. In the event of cancellation, the payment already made towards the rental will be paid back subject to a cancellation charge. The cancellation charge shall be the amount of the rental charge (including any extras and charges) for a maximum of 3 rental days.

Cancellations can be made online or in writing and must be addressed to: Sixt rent a car, Central Reservation Unit, Durrant House, 47 Holywell Street, Chesterfield S41 7SJ, Fax: +44 (0)844 248 6607 , Email:

reservations@sixt.com

No-show

In the event that the booked vehicle is not collected or not collected at the agreed time, the rental charge already paid shall be withheld in full.

Age Restrictions

In Great Britain, the following rules apply for the minimum age and possession of a driver's licence:

21 years/1 year for vehicles in groups M***, E***, CB**, CD**, CF**, CL**, CW**.

23 years/1 year for vehicles in groups ID**, IW**, IV**, IT**.

25 years/1 year for vehicles in groups CC**, IL**, S***, F***, PD**, PW**, PF**

25 years/3 years for vehicles in groups COMN, CNMN.

30 years/3 years for vehicles in groups PT**, L***, X***.

Driving licence for vehicle groups COMN and CNMN must include approval for category D1. A Driver CPC certificate is required if COMN and CNMN are hired for commercial use. If you don't hold a British license but wish to rent a COMN or CNMN please call to check for any restrictions.

Non-EU citizens can drive vehicles with up to 9 passenger seats (FVMR).

Please contact your local Sixt rental station or our hotline +44 (0)844 499 3399 .

A Young Driver Surcharge of GBP 36.00 per day for vehicle groups M***, E***, CB**, CD**, CF**, CL**, CW**, CT**, I*** applies for drivers under 25 years.

Vehicle groups not listed are not available for drivers under 23 years of age (see above).

Conditions of Payment

Flexi Tariff

We accept all credit cards from internationally recognised credit card companies - such as American Express, Diners Club, Eurocard/Mastercard, Visa.

British Maestro and Visa Debit Cards are accepted (only UK Debit Cards are accepted). All other Debit Cards and prepaid cards are not accepted.

Prepaid Tariff

The following credit cards are accepted: Eurocard/Mastercard, AmericanExpress Card, Diners Card, VISA and VISA Debit (only UK Debit cards are accepted). We do not accept any prepaid cards or any other debit cards. The renter must be the owner of the indicated card. The authorised driver details and method of payment will be confirmed at reservation stage and cannot be amended. The confirmed card should be valid and available for presentation on collection of the vehicle. All extra costs that occur during the car rental will be charged to this credit card.

By booking a prepaid rate, the credit card will be charged before the start of rental, directly with the estimated total amount of rental. The amount that will be charged on your credit card comprises the price of the rental as well as all additional extra fees.

The rental charge (plus any other charges agreed, e.g. exemptions from liability, delivery charges, airport charges etc.) plus Value Added Tax in the statutory amount applicable from time to time must, as a matter of principle, be paid in full for the agreed rental period, i.e. if the vehicle is collected late or returned early there shall be no refund.

Generally

Sixt Express Service card is only accepted in combination with a valid Credit Card.

Standard Deposit:

Before a vehicle is hired, we always obtain an approval of the amount of the rental cost plus a GBP 250 deposit for debit cards or twice the rental amount on credit cards, with a minimum deposit of GBP 250.

The deposit for high-value vehicles may differ. The exact deposit is determined on collection since the amount is dependent on the vehicle.

General Protection Conditions

Third Party Insurance (TI)

Insurance coverage for the vehicle rented includes Third Party Liability with a maximum cover of 5,000,000 for damaged vehicle and unlimited liability for personal injuries. Insurance coverage is limited to Europe only.

Loss Damage Waiver (LDW)

Loss Damage Waiver removes the driver's responsibility to a part of the vehicle in case of damage or theft. LDW is mandatory in Great Britain unless the customer is from the US or Canada and has insurance cover through their own credit card.

If LDW is not accepted the customer will be held liable for the full value of the car.

If LDW is accepted, customer is only responsible for the following amounts:

£1,000.- for the groups M***, E***, C***, I***, S***, CNMN, COMN.

£1,500.- for the groups F***, L***, P***

£3,000.- for the groups XF**, XDMR.

£5,000.- for the groups XPAR, XSAJ, XTAJ, XDAL, XTAR.

Loss damage waiver (including Theft Protection) with reduced excess

If LDW is already included in the rates, the renter can choose Loss damage waiver (including Theft Protection) with reduced excess to reduce/eliminate the Non-Waiverable Responsibility.

If Loss damage waiver (including Theft Protection) with reduced excess is accepted, customer is only responsible for the following amounts:

£500.- for the groups M***,E***,C***,I***,S***, CNMN, COMN.

£750.- for the groups F***, L***, P***.

£1,000.- for the groups XF**, XDMR.

£1,500.- for the groups XPAR, XSAJ, XTAJ, XDAL, XTAR.

Loss damage waiver (including Theft Protection) with minimum excess

If Loss damage waiver (including Theft Protection) with minimum excess is accepted, customer is only responsible for the following amounts:

£0.- for the groups M***,E***,C***,I***,S***, CNMN, COMN.

£0.- for the groups F***, L***, P***.

This waiver is not available for renters under the age of 25 years.

This waiver is not available for groups in the category X***.

Glass & Windscreen Coverage (GT)

The Glass & Windscreen Coverage waives your responsibility in the event of damages to the windscreen, side windows, rear-window or mirror glass.

If the Glass & Windshield coverage is not accepted, the customer will be held liable for the full value of damages to the windshield, side windows, rear-window or mirror glass. If the Glass & Windscreen coverage is accepted, the customer is only responsible for the following amount: GBP 0.-.

Roadside Assistance (BC)

Renters receive a 24hr roadside assistance and additional services such as key replacement, lockout service, tire replacement (in case of a blow-out or a slow puncture), and towing.

Delivery & Collection

For private customers no Delivery/Collection Service is offered.

Out Of Hours

Out of hour service is available at selected stations.

A charge of max. GBP 102.- applies.

One-Way Rentals

National

For One-Way rentals with cars within Sixt Corporate locations in Great Britain a charge of £50.- applies (please contact the branch +44 (0) 8444993399 , or help-uk@sixt.com) regarding our corporate locations).

For One-Way rentals with minibuses (COMN/CNMN) within Sixt Corporate locations in Great Britain a charge of £200.-applies.

Exceptions:

	GBP
within Aberdeen, Birmingham, Edinburgh, Liverpool, London, Manchester.	30.00

No One-Way Rentals with XDAR, LDAR, convertibles and off-roaders allowed.

International

International One-Way Rentals are not allowed.

Cross Border Rentals & Territorial Restrictions

Cross Border Rentals are allowed to the following countries:

Austria, Belgium, Czech Republic, Denmark, Finland, France, Germany, Hungary, Ireland, Italy, Liechtenstein, Luxembourg, Monaco, Netherlands, Norway, Poland, Portugal, Slovakia, Slovenia, Spain, Sweden, Switzerland.

In case of offence against Cross Border & Territorial Restrictions all insurances lose their validity.

Cross Border Rentals are not allowed with FV*R, COMN, CNMN, Special Cars and commercial vehicles (Groups A, B, V, S, W, J, L, O, P). With all vehicles of Mercedes-Benz, Audi, BMW and Mitsubishi vehicles and trucks exceeding 7.5 tonnes gross weight it is not allowed to enter the following countries: Croatia, Czech Republic, Estonia, Hungary, Latvia, Lithuania, Poland, Slovakia, Slovenia.

Foreign Use Charge

A foreign use charge of 60% on the basic rental rate applies. A fee of GBP 24.- per rental will apply for rentals in Northern Ireland.

Continental Breakdown Charge

A Continental Breakdown Charge applies for all rentals outside UK (mandatory).

The charge for cars and vans is:

Zone 1 - £69.60 + £3 per day

Zone 2 - £93 + £1.80 per day (up to 5 days) / +£3 per day (after 5 days)

Zone 1: Belgium, Channel Islands, France, Luxembourg, Netherlands & Republic of Ireland

Zone 2: all other countries to which entry is permitted

To confirm the exact costs please contact your local Sixt rental station, help-uk@sixt.com or our hotline +44 (0)844-4993399 .

London Congestion Charge

There are some cities in the UK, for example London and Durham, that charge congestion fees for driving in and through them. The renter is liable for the payment of such fees.

Drivers will be liable to pay all penalties or fines related to late or non-payment of traffic offence plus a £36.00 administration fee for each penalty handled.

Service Fee/Premium Location Fee

A Service Fee of 15% on the non-reduced basis rental rate (T&M) occurs for rentals at airport and train stations.

Registration Fee/Road Tax

A Road Tax of £1.68 per day, max. £33.60 per month occurs.

Extras

Accessory	GBP/Day	GBP/Week	GBP/Month	GBP/Purchase/ per unit
 Air Conditioning	0.00		0.00	
 Automatic Gear	0.00		0.00	
 Baby Seat (0-9 months, 0-15 kg)	9.99		59.99	
 Child Seat (9 months - 4 years, 9-18 kg)	9.99		59.99	
 Booster Seat (4 years - 12 years, 15-36 kg)	9.99		59.99	
 Diesel Engine	4.99	14.99	29.99	
 Navigation System (guaranteed)	14.00	46.00	79.99	
 Sack Barrow	9.98 ^{1 2}			
 Dolly Trolley	4.99 ^{1 2}			
 Load-Securing Strap				4.98 ¹
Load-Securing Strap with Ratchet				7.99 ¹

	Furniture Cover	3.98 ¹
	Pack of 5 Packing Boxes	11.99 ¹
	Moving Package (3 Furniture Covers, 3 Load-Securing Straps, 1 Pack of 5 Packing Boxes)	29.99 ¹

Accessories are bookable without obligation and subject to availability.

¹ only available at selected locations

² Sack Barrows and Dolly Trolleys not available for one-way rentals

Additional Driver

An Additional Driver Surcharge from GBP 8.99 per day and GBP 79.90 per month applies.

Refuelling Charge

All vehicles are supplied with a full tank of fuel and should be refilled prior to return to Sixt, otherwise our current refuelling charges will apply.

Alternatively, you may purchase a full tank of fuel at the time of rental at a price that is competitive with local fuel stations and return the tank empty. No refunds will be given for unused fuel.

Transfer reimbursement

Where the customer is required to transfer from the advertised Sixt branch to another nearby branch, the transfer cost will be refunded up on arrival at the Sixt branch. A maximum amount of £10 will be refunded.

All rates are inclusive of VAT (if VAT incurs).

For corporate customers with individual agreements alternative prices and regulations can apply.

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