

Country-specific rental information on Sixt rental cars

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Pick-up country	<input type="text" value="Luxembourg"/>
Choose vehicle type	<input type="text" value="Passenger vehicle"/>

Show

Luxembourg - PKW

General Rental Information

The renter and the driver have to be in possession of a valid driving licence.

Driving license printed with non Roman Alphabet (Arabic, Chinese, Japanese, Cyrillic etc) must be complemented by an International driving licence.

For driving licenses from countries not part of the international driving license treaty, an official translation of the license must be presented with the original license.

Please show a valid ID card or passport at time of pick up!

Special rental information by booking of Prepaid rates

Changing booking

A booking can be changed up to 48 hours before the start of the rental (on availability) in return for an alteration charge of EUR 20.35. Any payment already made towards the rental will not be refunded; nor shall any differential amount be refunded if this alteration leads to a lesser rental cost.

Cancellation

A booking can be cancelled before the start of the rental. In the event of cancellation, the payment already made towards the rental will be paid back subject to a cancellation charge. The cancellation charge shall be the amount of the rental charge (including any extras and charges) for a maximum of 3 rental days.

Cancellations can be made online or in writing and must be addressed to: Sixt BV, Kruisweg 791, 2132 NG Hoofddorp, Fax: +31 (0)23 5698650 , Email: servicedesk@sixt.com

No-show

In the event that the booked vehicle is not collected or not collected at the agreed time, the rental charge already paid shall be withheld in full.

Age Restrictions

In Luxembourg, the following rules apply for the minimum age and possession of a driver's licence:

21 years old/2 years for vehicles in groups MCMN to FYMR and ITMR.

25 years old/3 years for vehicles in groups PDMR to XDAR, SFMR, PFMR, PTMR, LFAR, LFMR, LTMR.

A Young Driver Surcharge of EUR 10.17 per day, max. EUR 101.73 per month started applies for drivers under 25 years.

Conditions of Payment

Flexi Tariff

We accept credit cards from the following credit card companies: American Express, Eurocard/Mastercard, Visa and JCB.

We do not accept any prepaid cards or debit cards (Visa Electron).

Sixt also accepts AirPlus as payment.

Cash Payment is not accepted.

Prepaid Tariff

The following credit cards are accepted: Eurocard/Mastercard, AmericanExpress Card, VISA Card and JCB.

We do not accept any prepaid cards or debit cards (Visa Electron).

The renter must be the owner of the indicated credit card. The authorised driver details and method of payment will be confirmed at reservation stage and cannot be amended. The confirmed credit card should be valid and available for presentation on collection of the vehicle. All extra costs that occur during the car rental will be charged to this credit card.

By booking a prepaid rate, the credit card will be charged before the start of rental, directly with the estimated total amount of rental. The amount that will be charged on your credit card comprises the price of the rental as well as all additional extra fees.

The rental charge (plus any other charges agreed, e.g. exemptions from liability, delivery charges, airport charges etc.) plus Value Added Tax in the statutory amount applicable from time to time must, as a matter of principle, be paid in full for the agreed rental period, i.e. if the vehicle is collected late or returned early there shall be no refund.

Generally

A deposit of up to three times the hire price is charged to the chosen means of payment as a security. The deposit for high-value vehicles may differ. The exact deposit is determined on collection since the amount is dependent on the vehicle.

To hire the following vehicles, customers must present two credit cards: Mercedes-Benz S-class.

General Protection Conditions

Third Party Insurance (TI)

Insurance coverage for the vehicle rented includes Third Party Liability with a unlimited cover for personal injuries and material damages. Insurance coverage is limited to Europe only.

Excluded from the insurance is the use of the vehicle for the transport of dangerous goods. All protection as part of the rental contract will become void, in particular, if an unauthorized driver has used the vehicle or if the driver of the vehicle does not possess the required driver's licence at the time of the event giving rise to claim.

Collision Damage Waiver (CDW)

Collision Damage Waiver removes the drivers responsibility to a part of the vehicle in case of damage.

If CDW is not accepted the customer will be held liable for the full value of the car.

If CDW is accepted, customer is only responsible for the following amounts:

EUR 500.- (MCMR, ECMR, EXMR, CCMR, CDMR, CLMR, CWMR, CXMR, CYMR, IDMR, IWMR, IVMR, IXMR, IYMR)

EUR 1,000.- (ITMR, SDMR, SDAR, SWMR, SVMR, SXMR, SYMR, FDMR, FDAR, FWMR, FVMR, FXMR, FYMR, PDMR, PDAR, PWMR, PTMR, LDAR, LTMR, XDAR).

Theft Protection (TP)

Theft Protection removes the drivers responsibility to a part of the vehicle in case of theft.

If TP is not accepted the customer will be held liable for the full value of the car.

If TP is accepted, customer is only responsible for the following amounts:

EUR 500.- (MCMR, ECMR, EXMR, CCMR, CDMR, CLMR, CWMR, CXMR, CYMR, IDMR, IWMR, IVMR, IXMR, IYMR)

EUR 1,000.- (ITMR, SDMR, SDAR, SWMR, SVMR, SXMR, SYMR, FDMR, FDAR, FWMR, FVMR, FXMR, FYMR, PDMR, PDAR, PWMR, PTMR, LDAR, LTMR, XDAR).

Tire and Glass Coverage (GT)

Tire and Glass Coverage provides cover against the consequences of damages on tires, windscreen, side windows and backwindow.

If GT is not accepted the customer will be held liable for the full value of damages on tires, windscreen, side windows and backwindow.

If GT is accepted, customer is only responsible for the following amounts: EUR 0.-.

Personal Accident Protection (PAI)

By taking out personal accident protection coverage can also be extended to cover the consequences of an accident.

By taking out PAI the limit of liability is:

EUR 50,000.- for invalidity,

EUR 25,000.- for decease,

EUR 1,000.- for medical costs.

Delivery & Collection

During Opening Hours

A service charge of EUR 35.10 applies.

Out of Hours

Out of hour service is available at selected stations.

A charge of max. EUR 58.50 applies.

One-Way Rentals

National

One-Way Rentals within Sixt locations in Luxembourg are free of charge.

International

All international One-Way Rentals are on request. Please contact the local rental station.

Cross Border Rentals & Territorial Restrictions

Cross Border Rentals are allowed to the following countries:

Andorra, Austria, Belgium, Czech Republic, Denmark, Estonia, Finland, France, Germany, Great Britain, Hungary, Ireland, Italy, Liechtenstein, Luxembourg, Monaco, Netherlands, Norway, Portugal, Slovakia, Slovenia, Spain, Sweden and Switzerland.

Cross boarder rentals with Audi, BMW, Jaguar, Mercedes-Benz, VW, Porsche cars as well as with Jeeps/Offroader are not allowed to the following countries: Croatia, Czech Republic, Estonia, Hungary, Latvia, Lithuania, Poland, Slovakia and Slovenia.

It is allowed to enter these countries with all vehicles of car groups IVMR, SVMR and FVMR (including all Mercedes-Benz) and vans.

In case of offence against Cross Border & Territorial Restrictions all insurances lose their validity.

Premium Location Fee

A Premium Location Fee of 19 % on the non-reduced basis rental rate (T&M), at least EUR 40.95 occurs for rentals at airport and train stations.

Extras

	Accessory	EURO/ Day	EURO/ Week	EURO/ Month
	Baby Seat (0-13 kg/Group 0+)	12.00	60.00	122.00
	Child Seat (0-10 kg,9-18kg/Group 0/1)	12.00	60.00	122.00
	Booster Seat (15-36 kg/Group 2/3)	8.13	40.69	96.66
	Navigation System (guaranteed)	10.17		172.95
	Automatic Gear	5.85	40.95	99.45
	Diesel Engine	9.42	65.93	242.19
	Tires suitable for winter*	35.00		175.00

* For rentals between 1st November and 15th April winter tyres are added as a compulsory extra. A reduced charge of EUR 8.13 per day or EUR 81.39 per month maximum will be charged.

Accessories are bookable without obligation and subject to availability.

Additional Driver

An Additional Driver Surcharge of EUR 5.08 per day, EUR 25.42 per week and EUR 61.04 per month applies.

Refuelling Charge

All vehicles are supplied with a full tank of fuel and should be refilled prior to return to Sixt, otherwise our current refuelling charges will apply.

Alternatively, you may purchase a tankful of fuel at the time of rental at a price that is competitive with local fuel stations and return the tank empty. No refunds will be given for unused fuel.

Other Fees and Taxes

Ecological Tax

An Ecological Tax of EUR 5.09 applies.

All rates are inclusive of VAT (if VAT incurs).

For corporate customers with individual agreements alternative prices and regulations can apply.

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